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Guy St. Clair
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Mr. Tony Saadat
Chief Executive Officer
EOS International
2292 Faraday Avenue
Carlsbad, CA 92008-7258 USA

Dear Tony,

All warm congratulations and high commendations to EOS International. As you and your colleagues (both past and present) celebrate twenty-five years of success, I am happy to add my sincere good wishes to those of EOS International's many admirers.

The company's leadership in the integrated library (and now knowledge services) management systems field is acknowledged globally. I am sure I speak for many in our industry when I say that the hard work you and your colleagues have put into developing products for meeting the needs of knowledge services professionals is an exceptional accomplishment, and we are all grateful to you for it.

EOS International is to be particularly acknowledged for the emphasis the company puts on input from its customers. Your open desire to design and provide products that specifically meet customer needs and your willingness to hear what customers have to say provide a new definition of customer care/customer service. You should all take great pride in this very special approach. It is unique in today's software marketplace.

I wish you all much success in your future developments, and I am confident that the future will be as bright and as rewarding for you as the past twenty-five years have been.

With all good wishes, I am

Yours truly,



Guy St. Clair