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Jeffrey Smith
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I really appreciate the top-notch experience and training that your team, led by Mike Matheson, provided me on the E-GLAS library automation system.

I would recommend to all EOS E-GLAS librarians that they choose the 4-day training option that I did at EOS Headquarters in Carlsbad. Mike Matheson provided one of the best training opportunities I have ever received from any vendor. Sessions were custom designed that allowed me to enter my library's records before and after each day's formal instruction. This learning strategy reinforced each module's learning and provided a forum for checking the accuracy of my technique of entering records, creating efficient workflow patterns and understanding the power of EOS E-GLAS for library staff and patrons alike.

Having the opportunity to meet and get to know the support staff that will be assisting me when I call in for help was really great. I enjoyed the lunch meeting with the sales and marketing team to brainstorm new ways of bringing your product and training to librarians in North America. I am particularly looking forward to the possibilities attached to the annual MHSLA conference in Michigan and to MLA certification of your training courses.

Thanks to all the EOS staff for making my training experience such a great one!!

Sincerely



Toni Janik
Director – Health Sciences Library

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