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For Immediate Release

EOS International Solutions Deliver Knowledge to Encyclopaedia Britannica Editorial Staff

Encyclopædia Britannica saves money while increasing collection usage with EOS software

(Carlsbad, CA-February 9, 2004) Market leader EOS International announces increased collection visibility and usage at Encyclopædia Britannica due to their implementation of EOS software solutions. While the media of publication has changed, Encyclopædia Britannica's basic mission has not. It is the same today as it has been since 1768, to be the worldwide leader in reference, education, and learning, and special library automation solutions from EOS International help them reach that goal.

“We save money through increased efficiency and productivity on the part of our library and editorial staff,” states Henry Bolzon, Encyclopædia Britannica Head Librarian. “Time that was once spent tracking down and routing materials and reviewing and changing records is now spent actually USING those materials. An unexpected benefit of implementing EOS has been that desktop access to our catalog throughout the company has increased awareness and visibility of our collection.”

In addition to heightened awareness and visibility, Bolzon believes that using EOS software has elevated the importance of the library at Encyclopædia Britannica because now, staff can survey and search the content of the library from their desktops. As you can imagine, a library that serves the stringent research demands of an encyclopaedia publisher requires a searching tool with the most advanced searching capabilities.

The powerful features of the EOS searching enable the user to enter search requests using natural language rather than requiring the use of a search command “language.” Users can also use proximity searching, soundex and concept searching to improve the retrieval of information. These search techniques are combined with semantic and syntactic analysis to provide additional terms you may want to use to broaden a search, thus allowing the encyclopaedia’s researchers to leave no stone unturned in their quest to help Britannica be the worldwide leader in reference, education, and learning.

Access to their extensive geography and statistics collection, which requires constant updating, has improved due to the full-featured bibliographic cataloging functionality of the EOS cataloging module.

“Our geography collection includes many atlases and maps, which sometimes need specific bibliographic attention. With numerous country records, each of which provides a variety of statistics, we have found the electronic linkage in field 856 to be very useful and convenient,” states Bolzon.

EOS International is a leading global library information management software and services provider with a client base of over 3,000 special libraries. A client-driven company nominated for a Computerworld Smithsonian award, EOS library automation software products (EOS.Web® Express, EOS.Web® Enterprise, and hosted, EOS e-Library Service®) serve the stringent knowledge and content management needs of corporate, legal, medical, government and special libraries of all sizes. EOS International can be found online at <http://www.eosintl.com>.