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For Immediate Release

EOS.Web® Enterprise Receives Stamp of Approval

United States Postal Service selects EOS.Web Enterprise

(Carlsbad, CA – August 11, 2004) Market leader EOS International is pleased to announce that the United States Postal Service, an EOS International client since 1989, has upgraded to EOS.Web Enterprise, enabling postal library and information center employees to access, index, and catalog information from anywhere in the world. The US Postal Service is at the center of a \$900 billion mailing industry, employs nine million people, and is committed to using the latest technology to improve service, increase productivity and reduce costs.

Over the past two and a half years, the US Postal Service has focused on making changes to modernize and improve every aspect of their business. Faced with the fact that their server was being moved to Minnesota, the USPS needed to provide for universal access and information service delivery, regardless of location, which made Web-based EOS.Web Enterprise the perfect solution for their needs.

The US Postal Service also needed a solution to help them index and search their electronic collections. EOS.Web Indexer, which indexes and makes available for searching over 250 file types, including PDF, Excel, PowerPoint, and Word documents, will help the US Postal Service better manage the unstructured information contained in their electronic databases.

Another decision factor for selecting EOS.Web Enterprise is the US Postal Service is required by the government to make changes that are within the framework of current legislation which includes Section 508 compliancy. Section 508 requires that Federal agencies make their electronic and information technology accessible to people with disabilities. Implementing EOS.Web Enterprise will provide the groundwork for the USPS to improve access to information to people with disabilities.

“As a company committed to complete client satisfaction, I am proud that EOS.Web Enterprise is able help the postal service continue their transformation plan to ‘Be in the know. ONLINE’,” states Tony Saadat, CEO of EOS International. “I am especially pleased to be able to assist the US Postal Service with their Section 508 compliancy.”

About EOS International

EOS International is a leading global library information management software and services provider with a client base of over 3,000 special libraries. A client-driven company nominated for a Computerworld Smithsonian award, EOS library automation software products (EOS.Web® Express, EOS.Web® Enterprise, EOS Q-Series®, EOS GLAS®, and hosted, EOS e-Library Service®) serve the stringent knowledge and content management needs of corporate, legal, medical, government and special libraries of all sizes. EOS International can be found online at <http://www.eosintl.com>.